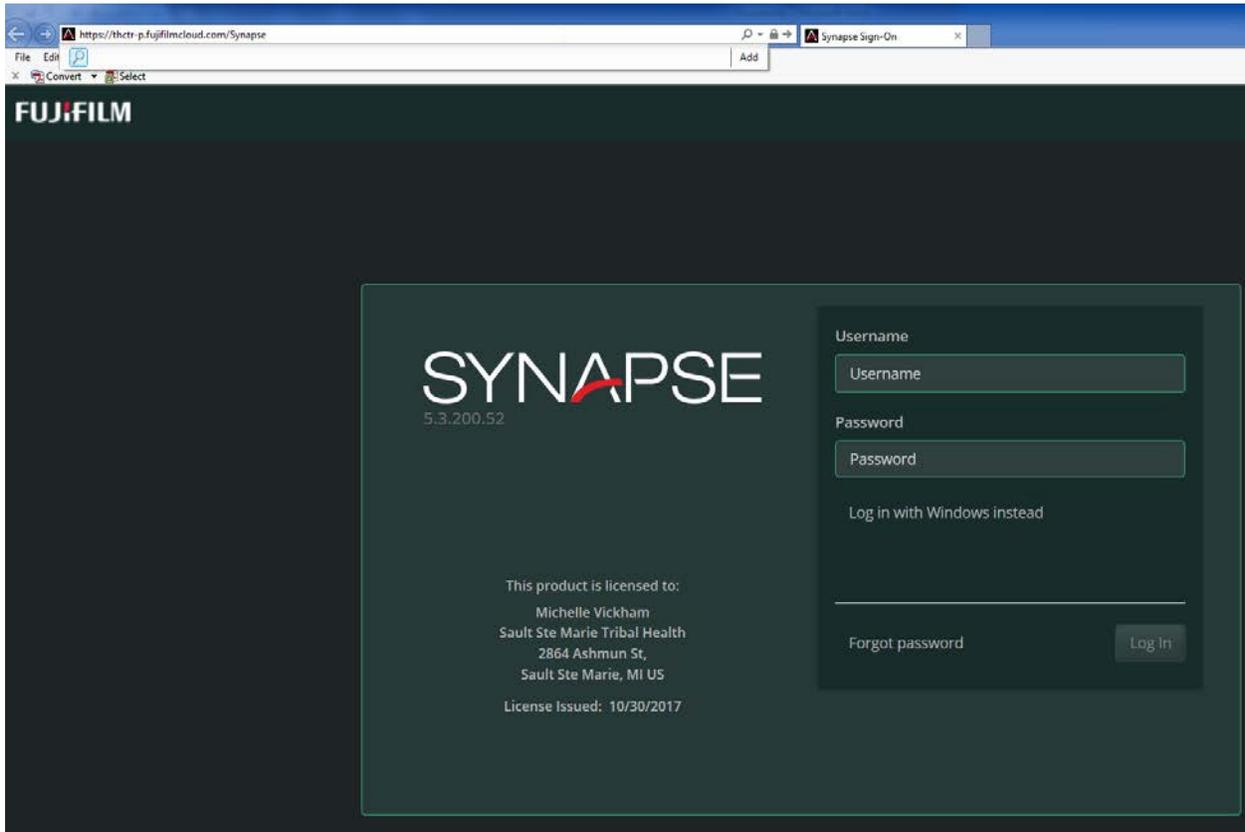


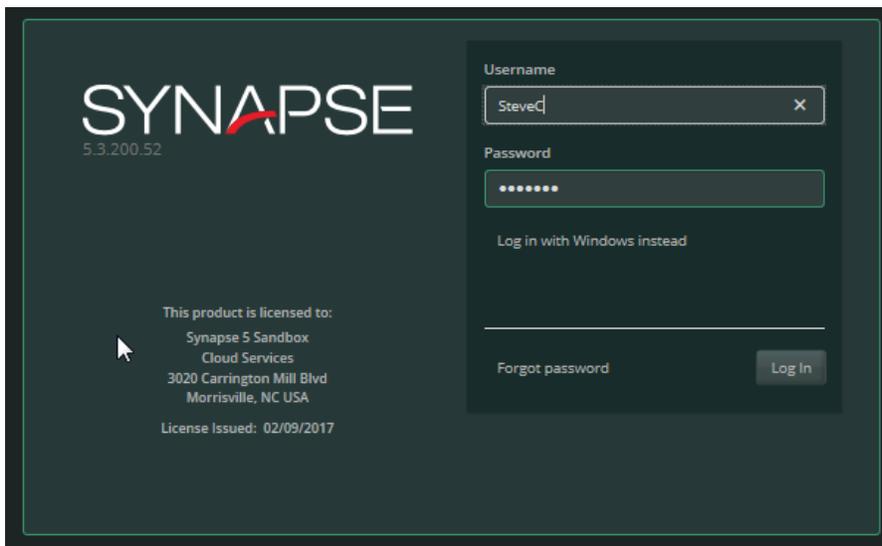
## Radiology Associates - Office Computer Set-Up Guide

1. Open Internet Explorer (version 11.0 or higher) or Chrome. Type in the following web address into the browser.

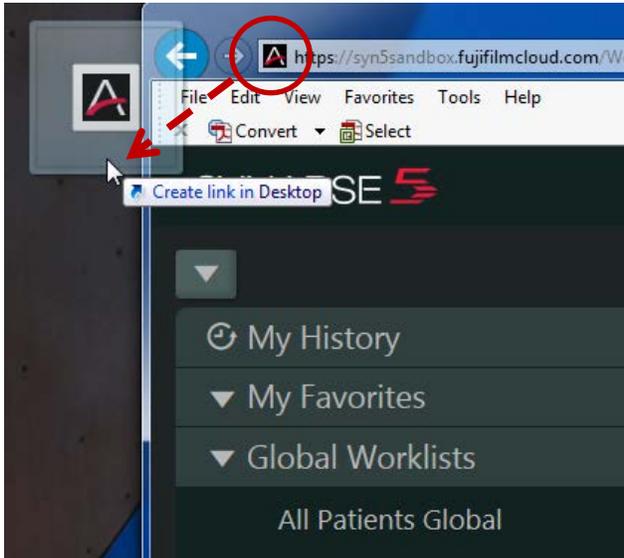
<https://rapapacs.radresults.org/Synapse>



2. Type in your provided user name and password



3. Left click on the Synapse Browser Icon  hold down the mouse button and drag the link to the computer desktop after you have successfully logged in.



4. Rename the Desktop Icon by right mouse clicking and choosing “rename” . It is suggested that you rename the icon to “Synapse Sign-On”.

5. If you are using Internet Explorer; ensure the browser settings are set to Fuji recommendations. (see below – pages 3-4)

6. If you are using Google Chrome the majority of the settings will be correct except for the pop-up blocker. You will need to ensure the Chrome settings are set to allow pop-ups for Synapse. (see below pages 5-6).

7. Follow the quick guide for more specific information on how to get started using Synapse 5.X

# Radiology Associates - Office Computer Set-Up Guide

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## Configuring Internet Explorer

### Introduction

Careful attention to browser configuration settings helps to ensure best Synapse performance. Some default settings must be modified, so that the Internet Explorer browser recognizes and defines the Synapse server and the Synapse 3D server. Note that some settings are required and others are optional.

### Configuration Settings

**Notes:**

- The tables in this section describe only the Internet Explorer options that affect Synapse performance. These tables do not comprise a comprehensive list of Internet Explorer options. Unless otherwise indicated, selection values in the table below are from the Internet Explorer 11 browser, even if they also apply to other Internet Explorer browser versions.
- All Internet Explorer accessibility options are unsupported.

#### Steps

**Note:** Settings in the following table enable Synapse support for cross-domain messaging, so that clinical context data can be processed from domains other than the domain used by the Viewer.

1. **Required:** In the **Security** tab of Internet Options, ensure your settings match the table below:

Internet Explorer Option Group	Selection	Internet Explorer Version	Purpose
Trusted Sites > Sites	Add Synapse server URL	All versions	Required for enabling the settings below.
Trusted sites > Custom level... > Miscellaneous > Access data sources across domains	Enable	All versions	Required for multi-data sources and for load balancing.
Trusted sites > Custom level... > Miscellaneous > Allow script initiated windows without size or position constraints	Enable	All versions	Required for Viewer window position and prevents a white flash when you open a Viewer.  <b>Note:</b> A white flash might appear if the non-diagnostic monitor is not bottom-aligned with the diagnostic monitors.
Trusted sites > Custom level... > Miscellaneous > Navigate windows and frames across different domains	Enable	All versions	Required for Synapse Sign On (SSO) redirects.

2. **Required:** In the **Advanced** tab of Internet Options, ensure your settings match the table below:

If you want to do this...	Internet Explorer Option Group	Check Box Status	Internet Explorer Version	Purpose
Disable Software Rendering mode.	Accelerated Graphics > Use software rendering instead of GPU rendering*	Clear	All versions	This is a technical limitation of Internet Explorer, which has issues with Software Rendering mode that can cause slow performance and cause the browser to crash.

3. **Required:** In the **Privacy** tab of Internet Options, you must allow pop-up windows for Synapse to work. Ensure your setting matches one of the two options below:

If you want to do this...	Internet Explorer Option Group	Check Box Status	Internet Explorer Version	Purpose
Block pop-ups except for allowed sites.	<ul style="list-style-type: none"> <li>· Pop-up Blocker &gt; Turn on Pop-up Blocker</li> <li>· Click the <b>Settings</b> button and add the Synapse URL in the <b>Address of website to allow</b> textbox</li> </ul>	Selected	All versions	Allows pop-up windows for Synapse and disables all pop-up windows for websites not include

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Allow all pop-ups.	and click <b>Add</b> . -- <b>Pop-up Blocker &gt; Turn on Pop-up Blocker</b>	Clear	All versions	the <b>Allowed sites</b> list.  Allows all pop-up windows for Synapse and other websites.
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4. **Required:** From the Internet Explorer 11 Menu bar, confirm the following option matches the table below:

Internet Explorer Option Group	Check Box Status	Internet Explorer Version	Purpose
<b>Tools &gt; Compatibility View Settings &gt; Display intranet sites in Compatibility View</b>	Clear	11	If you get a compatibility error when logging into Synapse, you must clear the <b>Display intranet sites in Compatibility View</b> check box.  <b>Note:</b> Confirm that all Synapse URLs are not in the list <b>Websites you've added to Compatibility View</b> .

5. **Optional:** In the **Security** tab of Internet Options, select this option based on your needs:

Internet Explorer Option Group	Selection Value	Internet Explorer Version	Purpose
<b>Trusted sites &gt; Custom level ...&gt; Miscellaneous &gt; Allow websites to open windows without address or status bar</b>	Enable	All versions	Required to hide PowerJacket address bar.
<b>Custom Level &gt; Miscellaneous &gt; Allow websites to open windows without address or status bar</b>	Enable	11	Required to hide address or status bar.

6. **Optional:** In the **Advanced** tab of Internet Options, ensure your setting matches the table below if your environment requires a zero footprint:

Internet Explorer Option Group	Selection Value	Internet Explorer Version	Purpose
<b>Security &gt; Empty Temporary Internet Files folder when browser is closed</b>	Enable	All versions	Ensures zero footprint on a workstation.

## Related Topics

[Configuring Chrome](#)

Synapse Users Guide

FUJIFILM Medical Systems U.S.A., Inc.

*Note: Available options and features depend on your environment, your roles, your privileges, and browser.*

## Configuring Chrome

### Introduction

Careful attention to browser configuration settings helps to ensure best Synapse performance. Default settings usually need modification. For example, default settings in Chrome can negatively affect your ability to open PowerJacket and Viewer windows at the same time, if pop-up blocker policies are applied to PowerJacket.

**Note:** If you want to save your window positioning, you need to add a Chrome extension. See [Browser Considerations](#).

## Configuring Basic Chrome

### Steps

1. Open Google Chrome.
2. Click **Settings** from the drop-down list accessed through the Google Chrome menu on the browser toolbar.
3. Click **Show advanced settings...** at the bottom of the **Settings** page.
4. Click **Content settings...** in the Privacy control group.
5. Scroll down the Content settings page to the Pop-ups group, where the default setting is **Do not allow any site to show pop-ups**.

If you want to do this...	Choose this option...
Allow all pop-ups.	· Select <b>Allow all sites to show pop-ups</b> .
Block pop-ups.	· Click <b>Manage Exceptions</b> .
	· Enter the Synapse server URL into the Pop-up exceptions dialog box.

6. Click **Done** on the **Pop-up exceptions** page.
7. Click **Done** on the **Content settings** page.
8. In the **System** control group, clear the **Continue running background apps when Google Chrome is closed** check box. Clearing this check box ensures that users are logged out when Chrome windows are closed.
9. Close the **Settings** tab.

## Configuring High Resolution Monitors

### Steps

1. Find the Google Chrome shortcut on your computer, or create one.
2. Right-click the shortcut and click **Properties** to open the **Google Chrome Properties** page.
3. Select the **Compatibility** tab.
4. Select **Disable display scaling on high DPI settings**.
5. Click **OK**.
6. Close and restart Google Chrome.

## Creating a Clean Chrome Profile

### Introduction

In addition to configuring Google Chrome to accept pop-up windows from the Synapse server, you should also use a clean user profile. A clean Google Chrome profile is a profile other than the Google Chrome default that does not use extensions or add-ons.

You should avoid synchronizing Google Chrome profiles with other accounts because synchronization might import unwanted settings or extensions. Do not use a clean Google Chrome profile to log in to applications other than Synapse.

### Steps

1. Open Google Chrome.
2. Click on your name. (Google Chrome displays the current user name in the upper-right corner of the window).

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3. Select **Switch person**.
4. Click **Add person** at the bottom of the window.
5. Create a name and email address for the person in the **Set up Chrome** dialog box. If later you no longer need the Google Chrome profile, you can remove the person.
6. Verify that the check box for **Choose what to sync** is cleared.
7. Click **No thanks** to decline synchronization.

### Related Topics

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Synapse Users Guide

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*Note: Available options and features depend on your environment, your roles, your privileges, and browser.*